

First Year MHA Degree Supplementary Examinations, February 2015
(2013 Scheme)

PAPER I –GENERAL MANAGEMENT

Time: 3 Hours

Max Marks: 100

- **Answer all the questions**

Essays:

(2x20=40)

1. What is management development. Discuss briefly all the techniques of management development .
2. What is motivation. Discuss the various theories of motivation

Short Essays:

(2x10=20)

3. What are the basic ingredients of a disciplinary action. Explain the procedure for disciplinary action in a hospital
4. Discuss the process of appraising employees in an organization and the various techniques of performance appraisal

Short Notes:

(8x5=40)

5. Behavioral school of management
6. Selection tests
7. Manpower planning
8. Formal Vs informal organization
9. Collective bargaining
10. Employee participation in management
11. Employee safety
12. Non budgetary techniques of control
